Communiqué

Phased Resumption of Activities at NLTA Cash Offices

The public is hereby informed that, in line with the phased resumption of activities in the context of the COVID-19 pandemic, special arrangements will be put in place at NLTA Cash Offices with effect from Friday 15 May 2020 with a view to contain the influx of customers and to enable the physical distancing protocol to be observed. Accordingly, the number of persons having access to the following premises will be restricted –

- Entrance hall at the NLTA Head Office in Cassis;
- Waiting area at NLTA Sub Office in Central Flacq;
- Waiting area at NLTA Sub Office at SGS Ltd, Forest Side; and
- Waiting area at NLTA Sub Office at Autocheck Ltd, PlaineLauzun.

Furthermore, the following measures will be put in place as from Friday 15 May 2020 until further notice:

1. Vehicle owners, i.e. Individuals and Company representatives, will be able to effect transactions at counters strictly on allocated days as indicated hereunder –
   Surname or Company (Owner/Licensee) name starting from -
   - A to I – Mondays and Thursdays;
   - J to R – Tuesdays and Fridays; and
   - S to Z – Wednesdays and Saturdays.

2. A maximum of 300 tickets to customers will be issued per day at the NLTA Head Office and a maximum of 100 such tickets will be issued at each Sub Office. **A maximum of two transactions will be allowed per person.**

3. The wearing of face mask will be mandatory for all customers. As such, access will be denied to members of the public who do not wear a face mask.

4. Thermal screening of customers will be carried out at the entrance of all Cash Offices.

5. Hand sanitisers will also be provided for use by customers at the entrance of all Cash Offices.
6. Public access at NLTA Head Office will be through the front door only.

The public is also informed that –

1. The NLTA Sub Office at Auto check Ltd, Plaine Lauzun will deal mainly with registration of new and second-hand imported vehicles, including two-wheelers, and variation of registration marks.

2. Authorised Motor Vehicle Dealers / Importers and Individuals will be required to submit documents relating to the above strictly between 09h00 and 10h30 in the morning or between 13h00 and 14h30 in the afternoon. The number of vehicles in respect of which documents may be submitted will be restricted as follows –
   - For dealers of new vehicles – 10
   - For importers of second hand (reconditioned) vehicles – 3
   - For individuals - 1

3. Delivery of processed documents will be effected as follows –
   - For documents submitted in the morning, delivery will be effected on the same day as from 15h00.
   - For documents submitted in the afternoon, delivery will be effected on the following day as from 15h00.

4. Customers will have to leave NLTA premises as soon as their transaction at counters is completed. Loitering will be strictly prohibited.

The NLTA makes a special appeal to its customers for their full collaboration and strict compliance with the above-mentioned arrangements to avoid the spread of the Coronavirus.

National Land Transport Authority
MSI Building
Les Cassis
Port Louis
09 May 2020